



Success Story
Industry: Tourism. Hospitality.

SANI
RESORT

ikos
RESORTS



Gold
Microsoft Partner



About InTTTrust

InTTTrust was founded in 2006 as an IT Consulting, Technology and Digital solutions provider. During these 15 years, InTTTrust has built a significant track record of Implementation and Support services, IT Managed Services, Cloud Infrastructure Managed Services, MSaaS (Monitoring and Support as a Service), BaaS (Backup as a Service), DSaaS (Databases Services as a Service), SAPaaS (SAP as a Service) Design and Implementation of Private/Public/Hybrid Cloud services.

'We speak the language of Innovative Technology and translate your needs to Digital Transformation solutions'

It is part of InTTTrust's capabilities to provide Application services that include Information Management, Application development, Engineering, Data and AI, Dynamic Infrastructure services to deploy and support customers' infrastructure onsite, on the Cloud or on Hybrid models, DBA services, Digital Transformation Solutions, Custom Applications Development, Multi-Cloud Integration, Cloud Governance & Security, IoT and ML/AI solutions.

'We make advanced IT solutions simple & deliver what we promise'

Digital Transformation with Microsoft 365

Adapting to the changing work landscape balancing Collaboration, Security, and Employee Productivity

THE CUSTOMER

Sani & Ikos group is a forward-thinking, 'world-class' luxury hospitality company that is rapidly expanding new resorts across the Mediterranean region.

Sani Resort is a thousand-acre luxury resort comprising of five multiple-awarded 5-star hotels recognized as 'The world's leading family resort'. Each property has its own unique personality, and all properties are within walking distance of each other, whilst at the heart of Sani is the vibrant, glamorous Marina with its sumptuous restaurants, bars, and boutique shopping experiences.

Ikos Resorts are individual properties found in spectacular locations, each with private-beaches, offering a unique Mediterranean 'all inclusive' experience that combines five-star service with the ease and comfort of luxury all-inclusive. The signature Infinite Lifestyle promises a peerless stay with distinct touches such as Michelin-starred menus, signature cocktails by top mixologists, kids classes and awesome Mini Drive adventures around the surrounding area all included.

The group consists of ten unique luxury hotels across Halkidiki, Corfu, Kos and Andalusia, are looking to expand further across the Mediterranean in the coming years.

THE NEED

- Establish a unified communication platform enabling all back office and front office employees to communicate, collaborate and video call each other in a safe and secure manner
- Merge historical multiple email systems onto a unified scalable cloud-based platform
- Migrate multiple sources of data onto a single SharePoint online site
- All the above played a pivotal role in our ability to communicate, collaborate and operate all our devices during the multiple Covid-19 lockdowns, which helped continue our highest levels of customer service to both internal customers and our guests during these challenging times.



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"Leveraging the capabilities of a unified platform, allowed us to boost our productivity, provide modern collaboration and communication tools, and ease communication across a remotely working team with a federated working model. At the same time, we benefited with reduced management overhead and costs."

Darren Kerwick
CIO
Sani Resort & Ikos Resorts Group



The results:

- Productivity improvement
- Security
- Reduced costs

This case is for informational purposes only.
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Technologies ensuring a secure and compliant organization

THE SOLUTION COMPONENTS

Migration tools

Tools that were used to speed up the migration process:

- Microsoft infrastructure (DHCP, File service etc.).
- ADMT for the Active Directory Migration.
- Bit Titan license (third party) for the email migration.
- Share Gate tool for the SharePoint migration.

Active Directory consolidation

- Single forest - Single domain model, OR
- Single forest – Multiple (Regional) domain model.

SOLUTION DESCRIPTION

The solutions design goal was to consolidate the legacy on premises infrastructure to a new Microsoft Cloud infrastructure providing services availability, performance, and agility to the Sani & Ikos business users.

The new infrastructure design requirements allowed for:

- The use of O365 collaboration tools and improved user productivity.
- A single identity for all users in all domains applying the necessary security.
- Consolidated services and reduced costs.

The domain migration included end user accounts, files and endpoints, in order to accelerate the end users file migration to OneDrive. The local SharePoint migration and the O365 tenant's consolidation, followed the Active Directory consolidation.

These migration phases covered all SharePoint files, mailboxes, and local public folders from the legacy infrastructure to a single O365 tenant. All users now share a common SharePoint platform for collaboration and one global address list under the same tenant. All users can send & receive emails from the 'from' and 'to' the owned domains using a single account.

THE BENEFITS

- Enhancement of communication capabilities and better collaboration between teams by establishing Microsoft Teams as a communication platform for calls/video.
- Active Directory and SharePoint systems consolidation for the achievement of reduced costs, improved security, productivity.
- Merging of all the document management systems into one (SharePoint Online) for reduced storage space, enhanced security, and better collaboration.
- Technology update of all the Document Management Systems (SharePoint 2010 to SharePoint Online).
- Access to Documents from anywhere, anytime and from any device (Desktop / Tablet / Mobile) (SharePoint Online).
- Modernization of Collaboration (SharePoint Online).
- A totally scalable and managed solution that reduces the management overhead from Sani & Ikos IT perspective.
- To safeguard business continuity, vulnerability, and patch management. Therefore, up-to-date insight in hard- and software assets can be available to get more control on all assets within the organization.



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